	All Delivery Plan actions		
etion	Objective/ Department		30/09/202
1.1.1 Formulate policies and proposals (Local Plan) facilitate the delivery of housing supply	to Objective 1.1: Developing and adopting a new Local Plan Planning Policy	Performance	*
, 5 11 7	 Quality of Life Strategy 2022 - 2024 Action Plan 	Stage	In Progress
1.1.2 Action regarding brownfield sites	Objective 1.1: Developing and adopting a new Local Plan	Performance	*
	■ Planning	Stage	Completed
2 1.2.1.1 Clarify aims of a Housing Company	 Objective 1.2.1: Increase the Supply of Housing - Direct Delivery 	Performance	*
	Strategic Housing	Stage	Completed
2 1.2.1.2 Produce an updated business case	 Objective 1.2.1: Increase the Supply of Housing - Direct Delivery 	Performance	*
	Strategic Housing	Stage	Completed
1.2.2a.1 Investigate option of allocating sites for affordable housing	Objective 1.2.2a: Increase the Supply of Housing - Supporting delivery by others -Affordable Housing	Performance	*
	Planning PolicyStrategic Housing	Stage	Completed
1.2.2a.2 Make the planning process easier for affordable housing providers	 Major Planning Projects Objective 1.2.2a: Increase the Supply of Housing - 	Performance	*
	Supporting delivery by others -Affordable Housing Strategic Housing	Stage	In Progress
2 1.2.2a.3 Secure support from local communities	 Objective 1.2.2a: Increase the Supply of Housing - Supporting delivery by others -Affordable Housing 	Performance	*
	Strategic Housing	Stage	Completed
1.2.2a.4 Provide loan funding to help Registered Providers deliver affordable housing	Objective 1.2.2a: Increase the Supply of Housing - Supporting delivery by others -Affordable Housing	Performance	*
1 Toviders deliver allordable flodsling	Strategic Housing Strategic Housing	Stage	Completed
1.2.2a.5 Improve Homes England's Grant offer	 Objective 1.2.2a: Increase the Supply of Housing - Supporting delivery by others -Affordable Housing 	Performance	*
	Strategic Housing	Stage	Completed
1.2.2a.6 Use s106 grant funding	Key PrioritiesObjective 1.2.2a: Increase the Supply of Housing -	Performance	*
	Supporting delivery by others -Affordable Housing Strategic Housing	Stage	Completed
1.2.2b.1 Consider sites for Coastal roll-back	Coastal Partnership East	Performance	?
	 Objective 1.2.2b: Increase the Supply of Housing - Delivery by Others - De-risk Housing Development 	Stage	In Progress
	Strategic Housing		
	- Major Dlanning Projects	Dorformana	<u> </u>

1.2.2b.2 Investigate de-risking options	Objective 1.2.2b: Increase the Supply of Housing - Delivery	T enormance	*
	by Others - De-risk Housing Development Strategic Housing	Stage	In Progress
and developers	Economic GrowthObjective 1.2.2b: Increase the Supply of Housing - Delivery	Performance	*
	by Others - De-risk Housing Development Strategic Housing	Stage	Completed
1.2.2b.4 Fakenham Roundabout	Objective 1.2.2b: Increase the Supply of Housing - Delivery by Others - De-risk Housing Development	Performance	•
	■ Place and Climate Change	Stage	In Progress
1.2.3a.1 Investigate Council support the development		Performance	*
of good quality market rented housing	Supporting new types - Market rent Strategic Housing	Stage	Completed
2 1.2.3b.1 Encourage and support the use of MMC	 Objective 1.2.3b: Increase the Supply of Housing - Supporting new types - Modern Construction 	Performance	*
	Strategic Housing	Stage	Completed
1.2.3c.1 Help grow existing community-led organisations	Objective 1.2.3c: Increase the Supply of Housing - Supporting new types - Community-led	Performance	⊘
organisations	Strategic Housing	Stage	Completed
2 1.2.3c.2 Establish new community-led groups	Objective 1.2.3c: Increase the Supply of Housing - Supporting pays types. Community led	Performance	*
	Supporting new types - Community-led Strategic Housing	Stage	Completed
1.3.1a.1 Report on housing stock condition in the	 Objective 1.3.1a: Improving Housing Stock Condition - Private - energy & fuel poverty - Analyse cond Strategic Housing 	Performance	*
district		Stage	Completed
1.3.1b.1 Employ a dedicated Energy Officer	Objective 1.3.1b: Improving Housing Stock Condition - Delivete analysis & final povertical learnings of the language	Performance	*
	Private - energy & fuel poverty - Improve ener Strategic Housing	Stage	Completed
1.3.1b.2 Lobby government to secure long-term grant funding for energy efficiency works	Key PrioritiesObjective 1.3.1b: Improving Housing Stock Condition -	Performance	*
	Private - energy & fuel poverty - Improve ener Strategic Housing	Stage	Completed
1.3.1b.3 Produce a clear energy efficiency support offer for low income households	Objective 1.3.1b: Improving Housing Stock Condition - Private - energy & fuel poverty - Improve ener	Performance	*
oner for low income nouseholds	Strategic Housing	Stage	Completed
	Objective 1.3.1b: Improving Housing Stock Condition -	Performance	*
	Private - energy & fuel poverty - Improve ener Strategic Housing	Stage	Completed
1.3.1b.5 Consider an accreditation scheme for energy	Objective 1.3.1b: Improving Housing Stock Condition -	Performance	*

contractors	Private - energy & fuel poverty - Improve ener	01	
	Strategic Housing	Stage	Completed
1.3.1b.6 Consider direct provision or guaranteeing work for energy contractors	Key PrioritiesObjective 1.3.1b: Improving Housing Stock Condition -	Performance	*
	Private - energy & fuel poverty - Improve ener Strategic Housing	Stage	Completed
1.3.1b.7 Identify good practice for making energy efficiency improvements to older/listed buildings	Key PrioritiesObjective 1.3.1b: Improving Housing Stock Condition -	Performance	*
	Private - energy & fuel poverty - Improve ener Strategic Housing	Stage	Completed
1.3.1c.1 Encourage landlord take up of energy efficiency improvement works	Objective 1.3.1c: Improving Housing Stock Condition - Private - energy & fuel poverty - Target	Performance	*
	Strategic Housing	Stage	Completed
1.3.1c.2 Target properties for energy efficiency improvement works	 Objective 1.3.1c: Improving Housing Stock Condition - Private - energy & fuel poverty - Target 	Performance	*
•	Strategic Housing	Stage	Completed
2 1.3.2.1 Report on good practice. to tackle disrepair	Objective 1.3.2: Improving Housing Stock Condition in the Private Sector - Tackling disrepair	Performance	*
	Strategic Housing	Stage	Completed
1.3.3.1 Report on good practice to tackle long-term empty homes	 Objective 1.3.3: Improving Housing Stock Condition in the Private Sector - Tackling empty homes 	Performance	*
comply memor	Strategic Housing	Stage	Completed
1.4.1.1 Work with Flagship to review all proposed disposals	 Objective 1.4.1: Making Best Use of Existing Homes - Managing the loss of affordable homes 	Performance	*
	Strategic Housing	Stage	Completed
1.4.1.2 Consider purchase of Flagship properties as	Objective 1.4.1: Making Best Use of Existing Homes -	Performance	*
part of the business case for a housing company	Managing the loss of affordable homes Strategic Housing	Stage	Completed
1.4.2.1 The council will work with partners to raise awareness and understanding of shared ownership		Performance	*
	 Objective 1.4.2: Making Best Use of Existing Homes - Supporting access to home ownership Strategic Housing 	Stage	Completed
1.4.2.2 Consider whether the council should provide	Objective 1.4.2: Making Best Use of Existing Homes -	Performance	*
low cost home ownership mortgages	Supporting access to home ownership	Stage	Completed
	Strategic Housing		•
1.4.2.3 Put in place policies & processes to implement	 Legal Objective 1.4.2: Making Best Use of Existing Homes - 	Performance	*

	Supporting access to home ownership	Stage	Completed
	Strategic Housing		
1.4.3.1 Review effectiveness of current allocations agreement	Housing OptionsObjective 1.4.3: Making Best Use of Existing Homes -	Performance	*
	Allocating affordable homes fairly Strategic Housing	Stage	Completed
1.4.4a.1 Work with partner Registered Providers to consider building new shared housing	 Objective 1.4.4a: Making Best Use of Existing Homes - Alternative housing options - House sharing 	Performance	⊘
	Strategic Housing	Stage	Completed
1.4.4a.2 The council will investigate promotion of a scheme to facilitate multigenerational living	Housing OptionsObjective 1.4.4a: Making Best Use of Existing Homes -	Performance	*
	Alternative housing options - House sharing Strategic Housing	Stage	Completed
1.4.4b.1 Consider the establishment of a private sector leasing scheme	 Housing Options Objective 1.4.4b: Making Best Use of Existing Homes - 	Performance	*
	Alternative housing options - Market rent Strategic Housing	Stage	Completed
1.4.4b.2 Provide better support and information to existing and prospective landlords	Housing OptionsObjective 1.4.4b: Making Best Use of Existing Homes -	Performance	*
	Alternative housing options - Market rent Strategic Housing	Stage	Completed
1.5.1a.1 Identify people 'at risk of crisis' and develop action to help prevent crisis	 Objective 1.5.1a: Supporting Vulnerable Residents - Prevent Homelessness - Prevent crisis 	Performance	*
	People ServicesStrategic Housing	Stage	Completed
1.5.1b.1 Continue to deliver actions in the new Homelessness and Rough Sleeper Strategy		Performance	*
	 Housing Options Key Priorities Objective 1.5.1b: Vulnerable Residents - Prevent Homelessness & Help for those Homeless - Strategy Strategic Housing 	Stage	In Progress
1.5.1b.2 The Council will deliver units of move on / temporary accommodation		Performance	*
	Estates and AssetsHousing Options		

	Objective 1.5.1b: Vulnerable Residents - Prevent		30/09/2023
	Homelessness & Help for those Homeless - Strategy	Stage	Completed
	Strategic Housing		
1.5.1b.3 Contribute to Norfolk Strategic Housing Partnership project to end homelessness in Norfolk	Housing Options	Performance	*
r arthership project to end nomelessness in Nonoik	Key PrioritiesObjective 1.5.1b: Vulnerable Residents - Prevent		
	Homelessness & Help for those Homeless - Strategy	Stage	Completed
	Strategic Housing		
1.5.2a.1 Work with NCC to provide safe	Housing Options	Performance	*
accommodation & support to those fleeing domestic	Objective 1.5.2a: Supporting Vulnerable Residents -	Stage	Completed
abuse	Provision of Specialist Housing - Domestic Abuse		'
	People Services		
	Quality of Life Strategy 2022 - 2024 Action Plan		
4.5.0b.4.10/subject with months and deliver 500 write of	Strategic Housing	Denfermen	
1.5.2b.1 Working with partners to deliver 500 units of Housing with Care / Extra Care	Key PrioritiesObjective 1.5.2b: Supporting Vulnerable Residents -	Performance	
Trodolling With Gare / Extra Gare	Provision of Specialist Housing - Care/ Extra Ca	Stage	In Progress
	Strategic Housing	Jourge	liii Fiogress
1.5.2c.1 Policies in local plan provide sufficient new	Objective 1.5.2c: Supporting Vulnerable Residents -	Performance	
suitable homes for older & disabled residents	Provision of Specialist Housing - Older/Disabled		*
	■ Planning Policy	Stage	Completed
	 Quality of Life Strategy 2022 - 2024 Action Plan 	Clage	Completed
	Strategic Housing		
1.5.2c.2 Work with partners to ensure affordable homes meet the needs of older & disabled residents	 Objective 1.5.2c: Supporting Vulnerable Residents - Provision of Specialist Housing - Older/Disabled Strategic Housing 	Performance	*
nomes meet the needs of older & disabled residents		Stage	Completed
1.5.2c.3 Support the delivery of specialist housing	Objective 1.5.2c: Supporting Vulnerable Residents -	Performance	*
schemes	Provision of Specialist Housing - Older/Disabled	Stago	
	Strategic Housing	Stage	Completed
1.5.2c.4 Review of the use of Disabled Facilities Grants	 Objective 1.5.2c: Supporting Vulnerable Residents - Provision of Specialist Housing - Older/Disabled 	Performance	*
	People Services	Stage	Completed
	Strategic Housing		
2.1.1 Deliver the local plan, ensuring a sufficient focus		Performance	*
on facilitating business development	Planning Policy	Stage	In Progress
	■ Quality of Life Strategy 2022 - 2024 Action Plan		
2.2.1 Economic Growth Strategy 2020 - 2023	Economic Growth	Performance	
2.2.1 Essilonia Growth Strategy 2020 2020	I and the second	1	

	Growth Strategy	Glage	in Progress
2.3.1 Growth Sites Delivery Strategy	■ Economic Growth	Performance	*
and the state of t	Objective 2.3: Taking a proactive approach to unlocking development sites	Stage	Completed
2.3.2 New investment opportunities	Economic GrowthKey Priorities	Performance	*
	Objective 2.3: Taking a proactive approach to unlocking development sites	Stage	Completed
2.4.1 Analyse evidence of local business needs and	Economic Growth	Performance	*
opportunities and engage local businesses	Objective 2.4: Analyse local business needs	Stage	Completed
2.4.2 Develop a range of engagement tools to build	■ Economic Growth	Performance	*
relationships with local businesses	Objective 2.4: Analyse local business needs	Stage	Completed
2.5.1 Develop a mechanism for providing suitable	Economic Growth	Performance	?
support to business start-ups and micro businesses	 Objective 2.5: Providing support and advice for new business start-ups and growing businesses 	Stage	In Progress
2.5.2 Post Covid-19 support for Tourism	Economic GrowthObjective 2.5: Providing support and advice for new	Performance	*
	business start-ups and growing businesses • Quality of Life Strategy 2022 - 2024 Action Plan	Stage	Completed
2.6.1 Work with partners to identify skills deficiencies	■ Economic Growth	Performance	?
& monitor apprenticeships	 Objective 2.6: Encouraging links between local education providers, apprentices and businesses 	Stage	In Progress
2.6.2 Nurture the concept of inclusive growth	Economic Growth	Performance	*
	 Objective 2.6: Encouraging links between local education providers, apprentices and businesses 	Stage	Completed
2.6.3 Workforce development, skills and	Economic Growth	Performance	*
apprenticeship plan	 Objective 2.6: Encouraging links between local education providers, apprentices and businesses 	Stage	Completed
2.7.1 Market towns initiative	■ Legal	Performance	*
	Objective 2.7: Facilitating the transition of our town centres	Stage	Completed
2.7.2 - Support the work of the High Street Task Force - community engagement work in Stalham		Performance	*
- Johnnahity engagement work in Stalliam	Key PrioritiesObjective 2.7: Facilitating the transition of our town centres	Stage	In Progress
2.7.3 UK Shared Prosperity Fund and England Rural Prosperity Fund programme delivery		Performance	*
	Key Priorities		
	Objective 2.7: Facilitating the transition of our town centres Sustainable Growth	Stage	In Progress

	- Oustainable Orowth		
3.1.1 Undertake a Customer Contact Survey	Customer Services Management	Performance	
o o o o o o o o o o o o o o o o o o o	 Objective 3.1: Developing a new Customer Charter with published service standards 	Stage	Complete
	Customer Services Management	Performance	*
	 Objective 3.1: Developing a new Customer Charter with published service standards 	Stage	Complete
3.1.3 Develop an action plan and draft, adopt and	Customer Services Management	Performance	*
publish Customer Charter	 Objective 3.1: Developing a new Customer Charter with published service standards 	Stage	Complete
3.1.4 Customer focussed services staff training programme	Customer Services ManagementKey Priorities	Performance	⊘
	Objective 3.1: Developing a new Customer Charter with published service standards	Stage	Complete
3.1.5 Monitor the implementation of the Customer	Customer Services Management	Performance	✓
Charter	Objective 3.1: Developing a new Customer Charter with published service standards	Stage	Complete
3.1.6 Digital Customer Service Improvement	Objective 3.1: Developing a new Customer Charter with published service standards	Performance	
	Organisational Resources	Stage	In Progres
3.2.1 Undertake an annual Residents Survey	Communications and Public Relations	Performance	
	 Objective 3.2: Undertaking an annual residents survey and responding to results 	Stage	Cancelled
3.3.1 Benchmark service delivery against the LGA key	Corporate Delivery Unit	Performance	*
themes and learn from best practice elsewhere	 Objective 3.3: Benchmarking of the Council's services to learn from best practice elsewhere 	Stage	Complete
3.4.1 Develop an Engagement Strategy	■ Communities	Performance	*
	 Objective 3.4: Developing an Engagement Strategy Quality of Life Strategy 2022 - 2024 Action Plan 	Stage	Complete
3.4.2 Establish Town & Parish Council Forum	Democratic Services	Performance	*
	Objective 3.4: Developing an Engagement Strategy	Stage	Complete
3.4.3 Establish a Youth Council to give a stronger	Democratic Services	Performance	*
voice for younger people in Council decisions	Objective 3.4: Developing an Engagement Strategy	Stage	Complete
3.4.4 Establish Environment Panels	Climate & Environment	Performance	₩
V. JT. Establish Environment I aliels	Objective 3.4: Developing an Engagement Strategy	Stage	Complete
		1 -	1
3.4.5 Implement Online consultation feedback portals for key corporate projects/workstreams	■ IT Web	Performance	<u></u>

3.4.6 Develop and Implement a Communications	Communications and Public Relations	Performance	*
Strategy	Objective 3.4: Developing an Engagement Strategy	Stage	Completed
3.4.7 Further develop and embed the new Youth Council	3 - Customer FocusDemocratic Services	Performance	*
	Key PrioritiesObjective 3.4: Developing an Engagement Strategy	Stage	Completed
4.1.1 Climate Champions	Climate & Environment	Performance	*
	 Objective 4.01: Developing and implementing an Environmental Charter and Action Plan 	Stage	Completed
4.1.2 Develop an action plan, draft, adopt and publish Environment Charter	Climate & Environment Objective 4.01: Developing and implementing an	Performance	*
	Environmental Charter and Action Plan Quality of Life Strategy 2022 - 2024 Action Plan	Stage	Completed
4.1.3 Promote energy efficiency and behavioural	Climate & Environment	Performance	
change towards greater sustainability	 Objective 4.01: Developing and implementing an Environmental Charter and Action Plan 	Stage	Cancelled
4.1.4 Raise awareness of the environmental challenges and ambitions in the Environmental	Climate & EnvironmentObjective 4.01: Developing and implementing an	Performance	
Charter	Environmental Charter and Action Plan Quality of Life Strategy 2022 - 2024 Action Plan	Stage	Cancelled
4.1.5 Monitor and review the implementation of the Environmental Charter and Action Plan		Performance	
	 Climate & Environment Objective 4.01: Developing and implementing an Environmental Charter and Action Plan Quality of Life Strategy 2022 - 2024 Action Plan 	Stage	Cancelled
4.2.1 Formulate a local plan that supports the transition to a low-carbon future	Objective 4.02: Developing and implementing a new Local Plan	Performance	*
	Planning PolicyQuality of Life Strategy 2022 - 2024 Action Plan	Stage	In Progress
4.2.2 Protect and enhance the natural and built	Objective 4.02: Developing and implementing a new Local	Performance	*
environment	Plan Planning Policy	Stage	Completed
4.2.3 Conclude consultation on the review of the	Conservation, Design and Landscape	Performance	*
Glaven Valley Conservation Area	Key PrioritiesObjective 4.02: Developing and implementing a new Local	Stage	Completed
		_	-

	Plan		
4.3.1 Baseline carbon audit and carbon reduction action plan	 Climate & Environment Objective 4.03: Measure the Council's baseline carbon 	Performance	?
	footprint & deliver a carbon neutral position Sustainable Growth	Stage	Completed
4.3.2 Carbon impact evidenced in processes for	Democratic Services	Performance	
decision making and report writing	 Objective 4.03: Measure the Council's baseline carbon footprint & deliver a carbon neutral position 	Stage	Cancelled
4.3.3 Measure, monitor and report on the change in	Climate & Environment	Performance	
the Council's emissions and review action plan	 Objective 4.03: Measure the Council's baseline carbon footprint & deliver a carbon neutral position 	Stage	Cancelled
4.3.4 'Green energy' initiatives	Climate & Environment	Performance	
	 Objective 4.03: Measure the Council's baseline carbon footprint & deliver a carbon neutral position 	Stage	Cancelled
4.4.1 Agree the vision and business plan for Coastal	Coastal Partnership East	Performance	*
Partnership East	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	Completed
4.4.2 Establish evidence of coastal change impacts,	Coastal Partnership East	Performance	*
interpret and communicate this to policymakers	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	In Progress
4.4.3 Local coastal communities - adaptive responses		Performance	*
to coastal change and resilience	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	In Progress
4.4.4 Develop innovative coastal management	Coastal Partnership East	Performance	*
approaches	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	In Progress
4.4.5 Continue to implement local actions to manage	Coastal Partnership East	Performance	*
the coast	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	In Progress
4.4.6 Share best practice and seek to influence	Coastal Partnership East	Performance	*
national policy regarding coastal management	 Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives 	Stage	In Progress
4.4.7 Coastal Transition Accelerator Programme	■ CTAP	Performance	*
	Key Priorities	Stage	In Progress
	Objective 4.04: Continuing to Take a Lead Role Nationally in Coastal Management Initiatives		
4.20.Of04 Plant remaining 38,000 trees by March 2023 including 5 Miyawaki Jubilee Woodlands	4 - Climate, Coast and the EnvironmentClimate & Environment	Performance	*
	Key Priorities	04	
	Objective 4.05: Planting 110,000 trees, one for each resident to help offset our carbon emissions.	Stage	Completed

e & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions le & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions live 4.06: Introducing Electric vehicle charging	Performance Stage Performance Stage Performance Stage Performance Stage Performance Stage Stage Performance Stage	Cancelled Completed Cancelled Cancelled
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e & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions e & Environment live 4.05: Planting 110,000 trees, one for each at to help offset our carbon emissions live 4.06: Introducing Electric vehicle charging	Stage Performance	Completed
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s ty Services	Stage	Completed
ve 4.06: Introducing Electric vehicle charging	Performance	
ty Services	Stage	Cancelled
ve 4.06: Introducing Electric vehicle charging s	Performance	
ng Policy of Life Strategy 2022 - 2024 Action Plan	Stage	Cancelled
Resources	Performance	
ve 4.06: Introducing Electric vehicle charging s	Stage	Cancelled
ve 4.06: Introducing Electric vehicle charging	Performance	
s nable Growth	Stage	Cancelled
nment and Leisure	Performance	*
ve 4.07: Waste Collection		
in set times to the set of the se	ve 4.06: Introducing Electric vehicle charging s y Services ve 4.06: Introducing Electric vehicle charging g Policy of Life Strategy 2022 - 2024 Action Plan Resources ve 4.06: Introducing Electric vehicle charging s ve 4.06: Introducing Electric vehicle charging s able Growth ment and Leisure	ve 4.06: Introducing Electric vehicle charging y Services ve 4.06: Introducing Electric vehicle charging y Services ve 4.06: Introducing Electric vehicle charging g Policy of Life Strategy 2022 - 2024 Action Plan Resources ve 4.06: Introducing Electric vehicle charging s ve 4.06: Introducing Electric vehicle charging

4.7.4 Establish waste data collection systems	Environmental & Safety Services	Performance	*
analyses	Objective 4.07: Waste Collection	Stage	Completed
4.7.5 Implement local community waste reduction	■ Environmental & Safety Services	Performance	*
measures	Objective 4.07: Waste Collection	Stage	Completed
4.7.6 Investigate and implement reduced carbon	■ Communities	Performance	
footprint options within the waste contract	Objective 4.07: Waste Collection	Stage	Cancelled
5.1.1 Undertake a Quality of Life Survey	■ Communities	Performance	
	Objective 5. 1: Undertaking a Quality of Life Survey	Stage	Cancelled
5.2.1 Develop a Quality of Life Strategy	■ Communities	Performance	*
	 Objective 5. 2: Developing and implementing a Quality of Life Strategy 	Stage	Completed
5.2.2 Implement the Quality of Life Strategy	CommunitiesObjective 5. 2: Developing and implementing a Quality of	Performance	?
	Life Strategy People Services	Stage	In Progress
5.3.1 Engage the local community to deliver the North Walsham Heritage Action Zone programme	Key Priorities	Performance	*
	 Objective 5. 3: Delivery of the North Walsham Heritage Action Zone programme Quality of Life Strategy 2022 - 2024 Action Plan 	Stage	In Progress
5.4.1 Formulate and publish an accessibility guide	Objective 5 4: Developing and implementing an	Performance	*
		Stage	Completed
5.5.1 Develop the new leisure centre to replace the	 Corporate Delivery Unit Objective 5. 5: Delivery of new leisure centre at Sheringham 	Performance	*
Splash at Sheringham		Stage	Completed
5.6.1a Maintain and enhance the physical structure of Cromer Pier	Objective 5. 6: Continued investment in Cromer Pier as an iconic heritage and cultural attraction	Performance	*
	Property ServicesQuality of Life Strategy 2022 - 2024 Action Plan	Stage	In Progress
5.6.1b Work with partners to develop a programme of events on Cromer Pier		Performance	*
	 Leisure and Localities Objective 5. 6: Continued investment in Cromer Pier as an iconic heritage and cultural attraction Quality of Life Strategy 2022 - 2024 Action Plan 	Stage	In Progress
	■ Key Priorities	Performance	

conveniences	Objective 5. 7: Public convenience investment programme	- Griormano	
	to include Changing Places facilities • Property Services	Stage	in Progress
5.8.1a Commit to NNDC Blue Flag and Green Flag status (2021)	Leisure and LocalitiesObjective 5. 8: Blue Flag and Green Flag status for the	Performance	*
	Council's beaches and open spaces Quality of Life Strategy 2022 - 2024 Action Plan	Stage	Completed
5.9.1 Deliver the first Mammoth Marathon	Leisure and Localities	Performance	*
	Objective 5. 9: Delivery of the Mammoth Marathon	Stage	Completed
5.10.1 Identify new opportunities for funding to implement and promote the Quality of Life Strategy	 Objective 5.10: Maximising the level of external funding to support community projects 	Performance	?
implement and promote the Quality of Life Strategy	Project Enabling (closed) Project Enabling (closed)	Stage	In Progress
5.10.3 Fakenham Levelling Up project	Key PrioritiesLeisure and Localities	Performance	?
	 Objective 5.10: Maximising the level of external funding to support community projects 	Stage	Cancelled
		Performance	*
5.11.1 Community support initiatives review	 Early Help and Prevention Objective 5.11: Development of strong, sustainable and healthy local communities 	Stage	Completed
5.11.2 Develop policy & programmes in response to the Cost of Living pressures faced by residents	Key PrioritiesObjective 5.11: Development of strong, sustainable and	Performance	*
	healthy local communities People Services	Stage	Completed
5.11.3 Develop a new Play Strategy for the District	Key PrioritiesLeisure and Localities	Performance	•
	 Objective 5.11: Development of strong, sustainable and healthy local communities 	Stage	In Progress
6.1.1 Establish a baseline against which to review and control fees and charges		Performance	*
Control rees and charges	 Objective 6.1: Continuously reviewing our service delivery arrangements, fees and charges 	Stage	Completed
6.1.2 Develop a public convenience strategy		Performance	*
	Objective 6.1: Continuously reviewing our service delivery		
	arrangements, fees and charges ■ Organisational Resources	Stage	Completed
	■ Finance ■ Objective 6.1: Continuously reviewing our service delivery	Performance	*

	arrangements, fees and charges	Stage	Completed
6.1.4 Close loopholes which exist around Second Home Council Tax / Business Rate payments	 Finance Objective 6.1: Continuously reviewing our service delivery 	Performance	*
	arrangements, fees and charges Resources Revenues	Stage	Completed
6.1.5 Undertake service reviews to improve efficiency	■ Finance	Performance	*
and reduce costs	 Objective 6.1: Continuously reviewing our service delivery arrangements, fees and charges 	Stage	Completed
6.2.1 Develop a Financial Sustainability Strategy	Finance Key Priorities Objective 6.2: Taking a more commercial approach to the	Performance	?
	 Objective 6.2: Taking a more commercial approach to the delivery of discretionary services Resources 	Stage	In Progress
	Leisure and Localities	Performance	*
	 Objective 6.2: Taking a more commercial approach to the delivery of discretionary services 	Stage	Completed
6.2.3 Explore the opportunities to generate income	Estates and Assets	Performance	*
from advertising and sponsorship	 Objective 6.2: Taking a more commercial approach to the delivery of discretionary services 	Stage	Completed
6.3.2 Explore options for investing in medical centre	■ Estates and Assets	Performance	*
development/health care facilities	 Objective 6.3: Forming a development company to take our property ambitions forward 	Stage	Completed
6.3.3 Take a strategic approach to commercial	Estates and Assets	Performance	*
development opportunities	 Objective 6.3: Forming a development company to take our property ambitions forward 	Stage	Completed
6.4.1 Explore options to expand Electric Vehicle Charging Points (EVCP) pilot	Objective 6.4: Investing in environmental and economic initiatives	Performance	
onarging roints (Evor) phot	Property Services	Stage	Cancelled
6.4.2 Explore the potential for the installation of photo voltaics (PV) on the Council's assets		Performance	
	 Objective 6.4: Investing in environmental and economic initiatives 	Stage	Cancelled
4.08.G01 Implement new carbon reporting process	Climate & Environment	Performance	*
	Objective 4.08: Governance		
		Stage	Completed
4.08.G02 Complete 2021/22 footprint	Climate & Environment	Performance	*
	Objective 4.08: Governance	Stage	Completed
4.08.G03 Appoint Carbon Data analyst	Climate & Environment	Performance	*

· · · · · · · · · · · · · · · · · · ·	Objective 4.08: Governance	Stage	In Progress
4.08.G04 Establish new governance rules on	Climate & Environment	Performance	*
compliance	Objective 4.08: Governance	Stage	Completed
4.08.G05 Revise and publish Climate Action Plan for	Climate & Environment	Performance	*
Year 2	Objective 4.08: Governance	Stage	In Progress
4.08.G06 Complete 2022/23 footprint	Climate & Environment	Performance	*
	Objective 4.08: Governance	Stage	In Progress
4.08.G07 Adopt emissions reduction targets for Year	Climate & Environment	Performance	
24/25 and 25/26	Objective 4.08: Governance	Stage	Not Started
4.08.G08 Develop a biodiversity policy	Climate & Environment	Performance	
	Objective 4.08: Governance	Stage	Not Started
4.08.G09 Review sustainable procurement policy	Climate & Environment	Performance	
	Objective 4.08: Governance	Stage	Not Started
4.08.G10 Revise and publish plan for Year 3	Climate & Environment	Performance	
	Objective 4.08: Governance	Stage	Not Started
4.09.BE01 Move urgently to the purchase of 100%	Climate & Environment	Performance	*
renewable energy	Objective 4.09: Buildings and energy	Stage	Completed
4.09.BE02a Undertake energy audits of all our	Climate & Environment	Performance	*
buildings	Key Priorities	Stage	Completed
4.00 PE00L P	Objective 4.09: Buildings and energy	Defenda	
4.09.BE02b Prepare a priority carbon reduction and energy efficiency plan for our buildings	Climate & EnvironmentKey Priorities	Performance	*
chargy emolericy planticities ballange	Objective 4.09: Buildings and energy	Stage	In Progress
4.09.BE03 Prioritise efforts to switch away from oil	Climate & Environment	Performance	
and carbon-intensive fuels by 2030	■ Objective 4.09: Buildings and energy	Stage	In Progress
4.09.BE04 Review change-over to LED systems and	Climate & Environment	Performance	3
smart controls in council-owned buildings	Objective 4.09: Buildings and energy	Stage	In Progress
4.09.BE05 Implement new LED and control system in	Key Priorities	Performance	?
the Cromer office	Objective 4.09: Buildings and energy	Stage	In Progress
	Organisational Resources		
4.09.BE06 23/24 Implement new LED and control	■ Key Priorities	Performance	2
system in the Fakenham office	Objective 4.09: Buildings and energy		?
	 Organisational Resources 	Stage	Not Started
4.09.BE07 New council-controlled buildings/	Climate & Environment	Performance	
refurbishments to be Net Zero by 2030	Key Priorities	Stage	Not Started

	Objective 4.09: Buildings and energy	Jugo	140t Otartou
4.09.BE08 Assessment of heating requirements/loss	Climate & Environment	Performance	*
to prioritise heating system conversion	Objective 4.09: Buildings and energy	Stage	In Progress
4.09.BE09 Develop "invest to save" energy efficiency	Climate & Environment	Performance	*
projects across our estate	Objective 4.09: Buildings and energy	Stage	In Progress
4.09.BE10 Submit business case for installation of	■ Climate & Environment	Performance	*
solar car port development at The Reef to Cabinet	■ Estates and Assets		*
	Key Priorities	Stage	Completed
	Objective 4.09: Buildings and energy		
4.10.RE01 Assess renewable energy generation	Climate & Environment	Performance	*
options across estate	Objective 4.10: Renewable generation	Stage	In Progress
4.10.RE02 Develop plan for supporting renewable	Climate & Environment	Performance	
energy for the district	Objective 4.10: Renewable generation	Stage	Not Started
4.10.RE03 Develop plan for supporting community	Climate & Environment	Performance	
energy for the district	Objective 4.10: Renewable generation	Stage	Not Started
4.10.RE04 Collaborate with offshore developers to	■ Climate & Environment	Performance	*
maximise benefits to North Norfolk	Objective 4.10: Renewable generation	Stage	In Progress
4.11.G01 Develop heating decarbonisation plan for	■ Climate & Environment Performance		
Council estate using gas	Objective 4.11: Gas	Stage	In Progress
4.11.G03 Assess options for green gas	■ Climate & Environment	Performance	
	Objective 4.11: Gas	Stage	Not Started
4.12.T01 Develop a plan to increase EV charge points	Climate & Environment	Performance	*
at council-owned assets	Objective 4.12: Transport	Stage	In Progress
4.12.T02 Adopt a target for EV charge-points at	■ Climate & Environment	Performance	*
Council owned carparks	Objective 4.12: Transport	Stage	In Progress
4.12.T03 Shift to hydrotreated vegetable oils for all	■ Climate & Environment	Performance	
Council refuse collection vehicles	Objective 4.12: Transport	Stage	Not Started
4.12.T04 Assess options for decarbonisation of all	■ Climate & Environment	Performance	
other Council-owned vehicles	Objective 4.12: Transport	Stage	Not Started
4.12.T05 Agree replacement programme for Council-	■ Climate & Environment	Performance	
owned vehicles to low-carbon by 2030	■ Objective 4.12: Transport	Stage	Not Started
4.12.T06 Establish Active Transport plans	■ Climate & Environment	Performance	
	Objective 4.12: Transport	Stage	Not Started
4 12 T07 Develop a strategy to work alongside local	Climate & Environment	Performance	

rail operators to decarbonise	Objective 4.12: Transport	Stage	Not Started
4.13.Bt01 Review New Ways of Working policy	Climate & Environment	Performance	2
	Objective 4.13: Business travel	Stage	In Progress
4.13.Bt02 Adopt a staff active travel policy	Climate & Environment	Performance	
o.b.oz / dopt d otali dolivo lidvoi policy	Objective 4.13: Business travel	Stage	Not Started
4.15.Cc01 Develop contracts carbon remediation plan	Climate & Environment	Performance	
	Objective 4.15: Council contracts	Stage	Not Started
		Performance	*
4.14.Lb01 Carry out lease review and establish handover schedule	Estates and AssetsObjective 4.14: Leased buildings	Stage	In Progress
4.14.Lb02 Carry out energy efficiency review of	Estates and Assets	Performance	*
leased buildings	Objective 4.14: Leased buildings	Stage	Completed
4.16.H2O01 Appoint a cabinet member to be	Climate & Environment	Performance	*
responsible for cross-party work for water management	Objective 4.16: Water	Stage	In Progress
4.16.H2O02 Identify priority actions for saving water a		Performance	*
Council-owned and occupied properties	Objective 4.16: Water	Stage	Not Started
4.16.H2O03 Identify priority actions for improving	Climate & Environment	Performance	
water management across the district	Objective 4.16: Water	Stage	In Progress
4.17.W01 Identify opportunities to reduce waste	Climate & Environment	Performance	
across the Council's own operations	Objective 4.17: Waste	Stage	Not Started
4.17.W02 Reduce plastic pollution from Council	Climate & Environment	Performance	
operations	Objective 4.17: Waste	Stage	Not Started
4.17.W03 Identify circular economy options	Climate & Environment	Performance	
	Objective 4.17: Waste	Stage	Not Started
4.18.P01 Review procurement policies and develop	Climate & Environment	Performance	
green procurement strategy	Objective 4.18: Procurement	Stage	Not Started
4.18.P02 Commence pensions review	Climate & Environment	Performance	
	Objective 4.18: Procurement	Stage	Not Starte
4.19.Ssc01 Brief staff and councillors on the Net Zero	Climate & Environment	Performance	*
Strategy and Action plan	Objective 4.19: Supporting staff and councillors	Stage	Completed
(a) 100 0001 A lead 0 and 1 affection and 1	Climate & Environment	Performance	

4.20.0101 Adopt Council offsetting policy	Objective 4.20: Offsetting	Stage	Not Started
	■ Climate & Environment	Performance	*
	■ Objective 4.20: Offsetting	Stage	Not Started
4.20.Of03 Carry out geo-spatial mapping assessment	Climate & Environment	Performance	
of natural capital and biodiversity	Objective 4.20: Offsetting	Stage	Not Started